# Studio Information for Adults

### **Lesson Scheduling**

- Lessons are scheduled by the client using the online scheduler. Payment is due at time of scheduling.
- Reschedule lessons using the online scheduler at least an hour in advance.
- In the event of a teacher cancellation, rescheduling will be done at least an hour before the lesson time via the online scheduler. Email notification will be sent via the online scheduler.
- No refunds or credits will be given for a cancelled or missed lesson.

#### **Online Scheduler**

- Access to the online scheduler:
  - The email sent with suggested lesson times will have a link stating "view appointment details".
    Click it and a new page will pop up with a button on the right labeled "Register for an Account".
  - After registering, rescheduling can be accessed through the studio website under "Scheduling".
    On the right, there is a link labeled "Log in". After logging in, lesson times and dates will populate the screen.
  - Another option is to go to gfms.acuityscheduling.com. On the right will be a link labeled "Log in". After logging in, lesson times and dates will populate the screen.
- Reschedule lessons by clicking on the lesson needing rescheduling. A calendar will appear with bold dates containing available times. Click on the preferred date and the available times will appear. Click on the preferred time and then click on reschedule.
- Email reminders will be sent approximately 18 hours before the lesson.

## **Payment Information**

- Lessons must be paid for online when scheduled.
- All payments are nonrefundable.

## **Rates Information**

- 30 minute lesson \$50 (per lesson)
- 45 minute lesson \$70 (per lesson)
- 60 minute lesson \$90 (per lesson)